

# Camera (V13.0.1.20180202 and new version):

Set the email as following steps

1、web6.0:

(1) login the camera IE, Configuration—Basic Set—Users—Edit

The screenshot shows the Tiandy Net Video System web interface. The browser address bar displays `http://192.168.23.14/?t=5273654182#config/general`. The interface includes a navigation menu with options: Live View, Playback, Log, Configuration (highlighted in green), and EW. A sidebar on the left lists configuration categories: Basic Set (highlighted in green), Audio Video Set, Network, Event Schedule, VCA, Storage, and System. The main content area is divided into sections: Network (with fields for DHCP, IPv4 Address, IPv4 Subnet Mask, Gateway, DNS, HTTP Port, and RTSP Port) and Time (with fields for Region, Local Time, NTP Server, Port, and Time Interval). A 'Users' section is highlighted with a red box, containing a table with the following data:

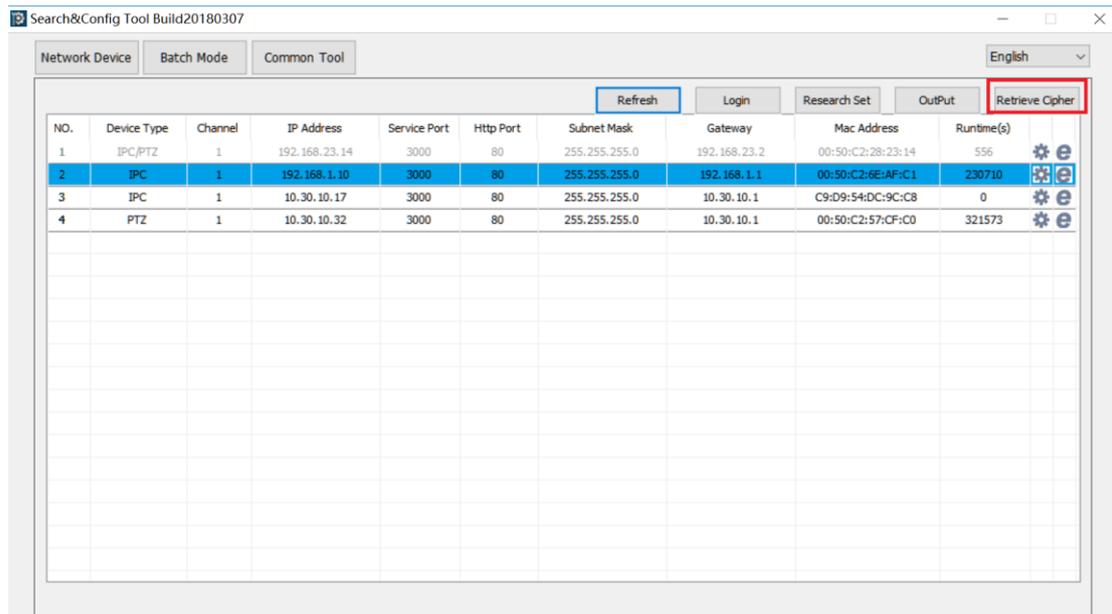
No.	User Name	Authority	Edit	Remove
1	Admin	Admin	Edit	

Below the table is a 'New' button. At the bottom of the interface are buttons for Save, Cancel, Import, Export, Basic Re..., and Reboot.

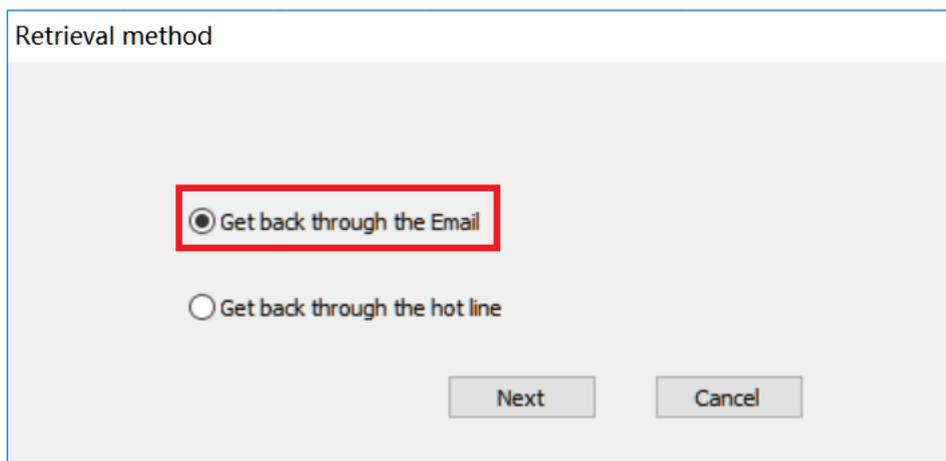
(2) Input the password and email, click Save.







3、 Choose Get back through the Email, then click Next.



4、 You will see this page, click “Get Safety code”, in the next step you will use the Cipher string as shown below:

## Input safety code

Click to get the button that is named security code, fill in the string

Get the security code and reset the password by binding the mailbox

Cipher string

Email

Please enter the safety

5、login the website, to get the security code, then, you will get the security number in your email;

<http://coolp2p.myviewcloud.com:7000/wsp2p/rest/resetPassword>

## Reset Device Password

This page is used to reset the device password. Supported models: all NVR models (version 9.10.1 and above) and all IPC models (version 12 and above)

\* required fields

Customer's Full Name\*:

Email Address\*:

Company Name:

Company Address:

Phone Number\*:

Place of Purchase\*:

Region\*:

Message:  
Please Input

Device Serial Number\*:

If you would like to reset device password from local GUI, you will need to provide us the complete serial number (follow instruction above).  
Example: pzqJ1uaLZeaE4HBj

Enter the code above here:

you get this number last step

6、 Input the security number here, and click reset password

## Input safety code

Click to get the button that is named security code, fill in the string

Get the security code and reset the password by binding the mailbox

Cipher string

Email

Please enter the safety

## 7、Reset the password

Reset password

Username

## 8、Click on the confirm

Reset password

